

Federal Communications Commission Washington, D.C. 20554

April 19, 2013

Frederick W. Giroux, Esq. Davis Wright Tremaine LLP 1919 Pennsylvania Avenue, N.W. Suite 200 Washington D.C. 20006

Re: CSR-8775-M, MB Docket No. 13-63

Mr. Giroux -

We are currently considering a Petition For Issuance of Order to Show Cause in the above docket filed on March 5, 2013, by KJLA, LLC that requests the Media Bureau order your client CCO SoCal I, LLC, a subsidiary of Charter Communications, Inc. ("Charter"), to reinstate analog carriage of station KJLA on Charter's systems in the Los Angeles DMA.¹

Although the formal pleading cycle in this proceeding is now complete, the Bureau requires more information in order to consider a complete record. To this end, we are requesting that Charter file a supplemental submission that includes answers to the following inquiries:

- 1) Please tell us the exact date that KJLA was transitioned to digital-only on the Charter systems where KJLA is carried. To the extent that Charter did not transition KJLA to digital-only on the same date for all systems, please specify all relevant dates.
- 2) Please explain the discrepancy between the United States Postal Service documentation, submitted as Exhibit 3 to Charter's Opposition to Petition ("Opposition"), which indicates that the letter sent on November 13, 2012 was "First Class Mail," and the submitted copy of Charter's November 13, 2012 notification letter to KJLA, submitted as Exhibit 2 to the Opposition, which states the letter was being sent "Certified Mail." Does Charter have a Certified Mail receipt or other documentation that specifies the full address where the November 13 letter was delivered?
- 3) Please tell us how many Charter subscribers in the Los Angeles DMA have received free digital equipment since the must carry stations, including KJLA, were transitioned to all-digital this past February. If any requesting customers did not receive free digital equipment, please specify the number of customers and the reason(s) why not.
- 4) Does Charter provide customer service representatives with specific guidelines for how to handle calls from customers requesting free digital equipment? If so, please specify those guidelines.
- 5) Please describe the type(s) of free equipment Charter distributed to requesting subscribers. The January 2013 subscriber notification letter, submitted as Exhibit 4 to the

¹ See Petition to Show Cause KJLA, LLC, Petition for Issuance of Order to Show Cause, MB Docket No. 13-63, CSR-8775-M (filed Mar. 5, 2013).

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Opposition, mentions a "digital receiver" – is a "digital receiver" the same as a DTA or is it equipment with greater functionality?

To the extent Charter cannot provide information that responds to all of the inquiries above, Charter should so state and provide a thorough explanation as to why it cannot provide responsive information.

Please submit a response to these inquiries no later than May 9, 2013. To the extent that KJLA wishes to respond to the information submitted in Charter's supplement, KJLA should do so within 10 days after Charter files its supplement into the docket.

Thank you for your cooperation.

Sincerely

Steven A. Broeckaert

Senior Deputy Chief

Policy Division

Media Bureau

cc (via e-mail)

Barry A. Friedman, Esq., counsel for KJLA